

Subscribe to the WHI by visiting our website www.whi.ae and press subscribe/renew here

We have upgraded our services to allow you to submit and track your applications on the spot. To start please [click here](#)

About Workers Health Insurance (WHI)

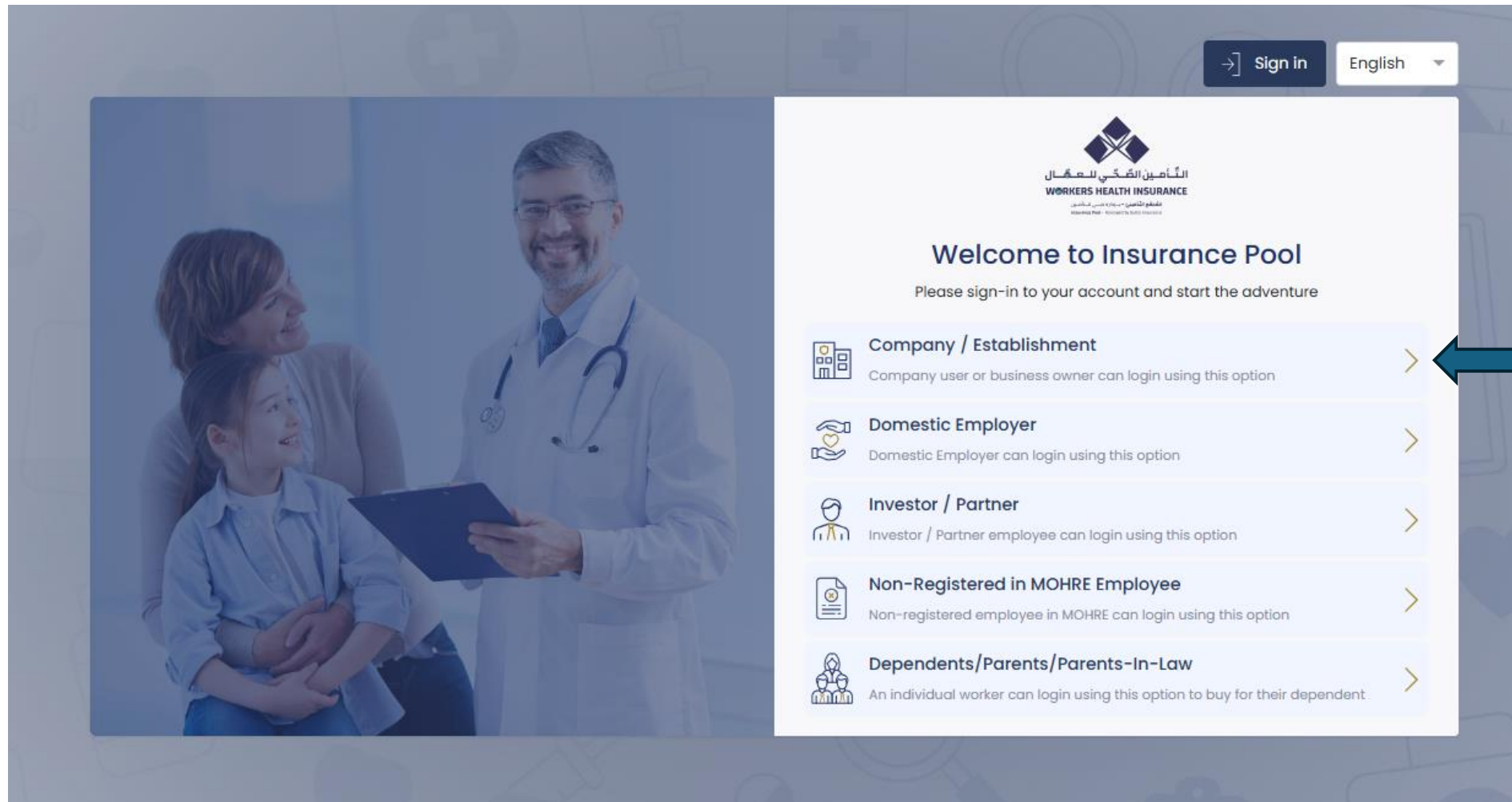
Based on Cabinet Resolution regarding the Workers Health Insurance scheme for the workers registered with private sector establishments, as well as domestic workers in the Emirates where health insurance scheme for such workers are not yet available (Sharjah, Ajman, Umm Al Quwain, Ras Al Khaimah, and Fujairah), the Workers Health Insurance scheme has been launched under the supervision of the Ministry of Human Resources and Emiratization in collaboration with the Federal Authority for Identity, Citizenship, Customs, and Port Security, and the Ministry of Health and Prevention. The objectives of Workers Health Insurance scheme are as follows:

- To support the well-being of workers by providing a comprehensive healthcare system.
- To enhance the competitiveness of the UAE labor market.
- To reduce financial burdens associated with medical treatment and unpaid sick leaves for uninsured workers.

[Subscribe/Renew Here](#) →

[WHI Portal-User Manual](#) →

For Companies and Establishments, you will have to choose the Company/ Establishment



Sign in English

Workers Health Insurance
التأمين الصحي للعامل
تأمين العاملين - Managed by Social Insurance
Insurance Pool - Managed by Social Insurance

Welcome to Insurance Pool
Please sign-in to your account and start the adventure

- Company / Establishment**
Company user or business owner can login using this option
- Domestic Employer**
Domestic Employer can login using this option
- Investor / Partner**
Investor / Partner employee can login using this option
- Non-Registered in MOHRE Employee**
Non-registered employee in MOHRE can login using this option
- Dependents/Parents/Parents-In-Law**
An individual worker can login using this option to buy for their dependent.

Insert the Company Code and Owner Personal number / EID

→ Sign in English

التأمين الصحي للعامل
WORKERS HEALTH INSURANCE
مكتب التأمين - وزارة دبي للتأمين
Insurance Pool - Managed by Dubai Insurance

Welcome to Insurance Pool

Please sign-in to your account and start the adventure

Company Code *

Enter Company Code


Personal Number OR Owner EID *


Enter Personal Number OR Owner EID

Next

< Back to login

Choose the Mobile number and Email address to receive the OTP
from the data registered in the company profile in MOHRE




التأمين الصحي للعامل
WORKERS HEALTH INSURANCE
الموقع الإلكتروني - بوابة دبي للتأمين
Insurance Pool - Managed by Dubai Insurance

Welcome to Insurance Pool
Please sign-in to your account and start the adventure


Mobile No.*


Email*

Request OTP

Or
[Back to login](#)

Type the received OTP and validate it





التأمين الصحي للعاملين
WORKERS HEALTH INSURANCE
المشروع التأميني - مشروع التأمين الصحي للعاملين
Insurance Pool - Managed by Social Insurance

OTP Verification

We've sent an OTP to your mobile number *****134
and your email address xest@mohre.gov.ae.

Type your 4 digit security code

1 : 53

Validate OTP

< Back to login

You can choose the preferred method to receive the notifications from the WHI by email or SMS.

The screenshot displays the WHI dashboard with a 'Pay for Insurance' section. A modal titled 'Notification Alert!' is open, prompting the user to choose their preferred notification method. The modal includes fields for 'Email' and 'SMS To', and checkboxes for 'Email' and 'SMS'. Two blue arrows point to the 'Email' and 'SMS' checkboxes, indicating the selection process. The background shows the 'Pay for Insurance' form with fields for 'No. of Workers', 'Email', 'Phone', 'Premium', 'ICP Fee', 'VAT', 'Total Premium', 'Ewallet Used Amount', and 'Total Payable'. The 'Ewallet Balance' is shown as 0.00. The 'Pay Now' button is visible at the bottom right of the form.

Notification Alert!

Email : SMS To :

Choose your OTP preferred notification mode*

☒ Email : ☒ SMS :

Pay for Insurance

Ewallet Balance: 0.00

No. of Workers:

Email:

Phone:

Premium : AED 0

Note: The Premium is for 2 years coverage Policy

ICP Fee : AED 0

VAT : AED 0


Total Premium : AED 0

Ewallet Used Amount : AED 0

Total Payable : AED 0

☐ I confirm details are correct

You can update the company TRN number once press OK so it will be automatically added to the receipts



Good Day [Redacted]

Here's Glimpse of what's happening in your profile

Please select the transactions and proceed with the payment

Basic Plan

Annual Limit : IP AED 50,000 & OP AED 10,000

Network : DubaiCare - CARE Network

Tele-Health Services : Novita's Healthcare

AED 320/per year

Enhanced Plan

Annual Limit : AED 100,000

Network : DubaiCare N5 NE Restricted

Previous Transactions →

Alert

Please update TRN number using My profile option, click ok to update and cancel to close

Cancel Ok

WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA File No.	UID	GENDER	DOB
<input type="checkbox"/> AMRO AHMED ABD...	Basic				784-****-****820-3	182****	Male 01-01-1979
<input type="checkbox"/> MOUSTAFA HASSA...	Basic				784-****-****649-1	180****	Male 01-01-1990
<input type="checkbox"/> MOHAMED AHMED ...	Basic				784-****-****937-3	595****	Male 01-02-1988
<input type="checkbox"/> HALA MOHAMED A...	Basic				784-****-****946-0	220****	Female 01-08-1988
<input type="checkbox"/> MOHAMED ELSAYE...	Basic	Mobile No.	Email	VISA File No.	784-****-****485-8	235****	Male 01-09-1999

Pay for Insurance

Wallet Balance: 0.00

No. of Workers

elfadali.h@dubins.ae

+971 505437007

Premium : AED 0

Note: The Premium is for 2 years coverage Policy

ICP Fee : AED 0

VAT : AED 0

Total Premium : AED 0

Wallet Used Amount : AED 0

Total Payable : AED 0

☐ I confirm details are correct

Send Payment Link Pay Now

After Adding the TRN number, you must choose Save changes



Search...



← Dashboard

My Profile

Overview

Change Password

Profile Details

Login Name

Mobile Number *

(+971)

TRN Number

Name

E-mail ID *

Save Changes

Cancel



Once you add the TRN or cancel it a quick comparison between the Basic plan and the Enhanced plan will show

The screenshot displays the Workers Health Insurance dashboard. A modal titled "PICK A PLAN THAT WORKS BEST FOR YOU" is open, comparing the Basic Plan and the Enhanced Plan. The modal is divided into three columns: Features, Basic Plan, and Enhanced Plan. The Basic Plan column is currently selected.

Features	Basic Plan	Enhanced Plan
Annual upper aggregate claims limit	<ul style="list-style-type: none"> Inpatient - AED 50,000 Outpatient - AED 10,000 	<ul style="list-style-type: none"> Inpatient & Outpatient - AED 100,000
Network	<ul style="list-style-type: none"> Dubai Care - Care Network - Northern Emirates / 100 Medical Service Providers (OP restricted to clinics) 	<ul style="list-style-type: none"> Dubai Care N5 NE Restricted / 384 Medical Service Providers (OP restricted to clinics).
Tele-Health Services	<ul style="list-style-type: none"> Provided by Novita's Healthcare (Tel: 800200800) 	<ul style="list-style-type: none"> Provided by ISON Healthcare (Tel: 8004766)
Premium	<ul style="list-style-type: none"> Employee & Dependents / Age 1 - 64 year / AED 320 Annually Partners & Investors/ Age 1 - 64 year / AED 483 Annually Parents / Parents-in-Law (With MAF) / 64+ year / The Final Premium subject to underwriting. The premiums provided above exclude Tax. 	<ul style="list-style-type: none"> Employee & Dependents / Age 1 - 64 year / AED 440 Annually Partners & Investors/ Age 1 - 64 year / AED 700 Annually Parents / Parents-in-Law (With MAF) / 64+ year / The Final Premium subject to underwriting. The premiums provided above exclude Tax.

The modal includes a "Close" button at the bottom right. In the background, the dashboard shows a list of workers with names like Ganesh Kumar, NAWAS SAAD, MATEEN AHMED, BABU, and RAJKUMAR. A "Pay for Insurance" section on the right shows a premium of AED 0 and a "Pay Now" button.

To be able to mark an employee to subscribe, you must add his visa file number
(make sure the details are correct, so the data got reflect successfully to MOHRE and the ICP)

Basic Plan [Compare Plan](#)

- Annual Limit : IP AED 50,000 & OP AED 10,000
- Network : DubaiCare - CARE Network
- Tele-Health Services : Novita's Healthcare
















AED 320/per year

Enhanced Plan [Compare Plan](#)

- Annual Limit : AED 100,000
- Network : DubaiCare NS NE Restricted
- Tele-Health Services : ISON Healthcare

AED 440/per year

Show 5 entries

	WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB
<input type="checkbox"/>	 AMRO AHMED ABD...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>		784-****-****820-3	182****	Male	01-01-1979
<input type="checkbox"/>	 MOUSTAFA HASSA...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>		784-****-****649-1	180****	Male	01-01-1990
<input type="checkbox"/>	 MOHAMED AHMED ...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>		784-****-****937-3	595****	Male	01-02-1988
<input type="checkbox"/>	 HALA MOHAMED A...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>		784-****-****946-0	220****	Female	01-08-1988
<input type="checkbox"/>	 MOHAMED ELSAYE...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>		784-****-****485-8	235****	Male	01-09-1998

Showing 1 to 5 of 352 entries

Previous 1 2 3 4 5 ... 71 Next

☐ Ready to pay

☒ Active policy

☐ Mandatory Details are not available

☐ Worker more than 64 years old

☐ Invalid Emirate

You Can choose the Tick beside the employee's name for those you want to subscribe for

Basic Plan

[Compare Plan](#)

- Annual Limit : IP AED 50,000 & OP AED 10,000
- Network : DubaiCare - CARE Network
- Tele-Health Services : Novita's Healthcare

AED 320/per year
















Enhanced Plan

[Compare Plan](#)

- Annual Limit : AED 100,000
- Network : DubaiCare N5 NE Restricted
- Tele-Health Services : ISON Healthcare

AED 440/per year

Show 5 entries

WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB
<input checked="" type="checkbox"/>  AMRO AHMED ABD...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="0"/>		784-****-****820-3	182****	Male	01-01-1979
<input checked="" type="checkbox"/>  MOUSTAFA HASSA...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="0"/>		784-****-****649-1	180****	Male	01-01-1990
<input type="checkbox"/>  MOHAMED AHMED ...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>		784-****-****937-3	595****	Male	01-02-1988
<input type="checkbox"/>  HALA MOHAMED A...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>		784-****-****946-0	220****	Female	01-08-1988
<input type="checkbox"/>  MOHAMED ELSAYE...	Basic 	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>		784-****-****485-8	235****	Male	01-09-1999

Showing 1 to 5 of 352 entries

Previous 1 2 3 4 5 ... 71 Next

☐ Ready to pay

☒ Active policy

☐ Mandatory Details are not available

☐ Worker more than 64 years old

☐ Invalid Emirate

You Can choose the preferred plan to subscribe for your employees

Basic Plan

[Compare Plan](#)

- Annual Limit : IP AED 50,000 & OP AED 10,000
- Network : DubaiCare - CARE Network
- Tele-Health Services : Novita's Healthcare

AED 320/per year

Enhanced Plan

[Compare Plan](#)

- Annual Limit : AED 100,000
- Network : DubaiCare N5 NE Restricted
- Tele-Health Services : ISON Healthcare

AED 440/per year

Show 5 entries

WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB
<input checked="" type="checkbox"/> AMRO AHMED ABD...	Enhanced	Mobile No.	Email	0		784-****-****820-3	182****	Male	01-01-1979
<input checked="" type="checkbox"/> MOUSTAFA HASSA...	Enhanced	Mobile No.	Email	0		784-****-****649-1	180****	Male	01-01-1990
<input type="checkbox"/> MOHAMED AHMED ...	Basic	Mobile No.	Email	VISA File No.		784-****-****937-3	595****	Male	01-02-1988
<input type="checkbox"/> HALA MOHAMED A...	Basic	Mobile No.	Email	VISA File No.		784-****-****946-0	220****	Female	01-08-1988
<input type="checkbox"/> MOHAMED ELSAYE...	Basic	Mobile No.	Email	VISA File No.		784-****-****485-8	235****	Male	01-09-1990

Showing 1 to 5 of 352 entries

Previous 1 2 3 4 5 ... 71 Next

☐ Ready to pay

☒ Active policy

☐ Mandatory Details are not available

☐ Worker more than 64 years old

☐ Invalid Emirate

If the employee's Age is above 64 the medical form is mandatory to fill

Dashboard

Enquiry

Good Day [Redacted]

Here's Glimpse of what's Happening in your profile

Please select the transactions and proceed with the payment

Basic Plan

- Annual Limit : IP AED 50,000 & OP AED 10,000
- Network : DubalCare - CARE Network
- Tele-Health Services : Novita's Healthcare

AED 320/per

Enhanced Plan

- Annual Limit : AED 100,000
- Network : DubalCare NS NE Restricted

per year

Alert

Insured age is above 64, please click 'OK' to fill Medical Application Form or click 'Cancel' to close

Cancel OK

WORKER NAME	PLAN NAME	MOBILE	EMAIL	VISA File No.	PASSPORT NO	EMIRATES ID
Ganesh Kumar	Basic	Mobile No.	Email	VISA File No.	[Redacted]	784-****-****611-1
NAWAS SAAD	Basic	Mobile No.	Email	VISA File No.	[Redacted]	784-****-****612-2
MATEEN AHMED	Basic	Mobile No.	Email	VISA File No.	[Redacted]	84-****-****444-4
BABU	Basic	Mobile No.	Email	VISA File No.	[Redacted]	784-****-****454-5
RAJKUMAR	Basic	Mobile No.	Email	VISA File No.	[Redacted]	84-****-****685-5

Showing 11 to 15 of 23 entries

Previous 1 2 3 4 5 Next

Ready to pay Active policy Mandatory Details are not available Worker more than 64 years old Invalid Emirate

Pay for Insurance

Ewallet Balance: 205.60

No. of Workers

test@mohre.gov.ae

+971 527444134

Premium : AED 0.00

Note: The Premium is for 2 years coverage Policy

ICP Fee : AED 0.00

VAT : AED 0.00

Total Premium : AED 0.00

Ewallet Used Amount : AED 0.00

Total Payable : AED 0.00

I confirm details are correct

Send Payment Link

Pay Now

The premium will be calculated as per the Medical underwriting

DASHBOARD

Medical Application Form

Please choose the relevant option


Have you ever been diagnosed or received any treatment (including hospital or surgery) or felt any disorder or pain or had any symptoms indicating

Cardiac Illnesses, Ischemic Heart Diseases or Surgeries	<input type="radio"/> Yes <input checked="" type="radio"/> No	Cancer / Tumor – (Malignant or Non Malignant)	<input type="radio"/> Yes <input checked="" type="radio"/> No
Neurological conditions (COMA, stroke, paralysis etc.)	<input type="radio"/> Yes <input checked="" type="radio"/> No	COPD (Chronic Obstructive Pulmonary Disease)	<input type="radio"/> Yes <input checked="" type="radio"/> No
Bone Fractures / Bone Diseases / Joint replacement / Disc Prolapse	<input type="radio"/> Yes <input checked="" type="radio"/> No	Gastric problems (including Hiatus Hernia), Liver or Pancreatic Illnesses or Surgeries	<input type="radio"/> Yes <input checked="" type="radio"/> No
Blood and vascular disorders including Varicose veins	<input type="radio"/> Yes <input checked="" type="radio"/> No	Kidney Diseases	<input type="radio"/> Yes <input checked="" type="radio"/> No
Autoimmune Disorders such as but not limited to multiple sclerosis, Rheumatoid arthritis, Systemic Lupus erythematosus (Lupus), Inflammatory bowel disease (IBS), Addison disease. Celiac disease, sprue (gluten-sensitive enteropathy) Dermatomyositis, Graves' disease. Hashimoto thyroiditis, Multiple sclerosis	<input type="radio"/> Yes <input checked="" type="radio"/> No	Lifestyle Diseases/Chronic Diseases (Diabetes, Cholesterol, Hypertension/BP, Asthma, Skin diseases, Arthritis etc)	<input type="radio"/> Yes <input checked="" type="radio"/> No

☐ I hereby declare that, any misrepresentation, inaccurate data may lead to the immediate cancellation of the policy, with no refunds provided. It is the policyholder's responsibility to ensure that all information submitted is accurate and complete to prevent any disruptions in coverage. I acknowledge and agree to the terms outlined above.

Cancel Submit

You can change the email and mobile number for receiving the notifications from WHI and payment receipts policy and E-card ... etc



Good Day [Worker Name]

Here's Glimpse of What's Happening in your profile

Please select the transactions and proceed with the payment

Basic Plan

- Annual Limit : IP AED 50,000 & OP AED 10,000
- Network : DubaiCare - CARE Network
- Tele-Health Services : Novita's Healthcare

AED 320/per year

[Compare Plan](#)

Enhanced Plan

- Annual Limit : AED 100,000
- Network : DubaiCare N5 NE Restricted
- Tele-Health Services : ISON Healthcare

AED 440/per year

[Compare Plan](#)

Show 5 entries

WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB
<input checked="" type="checkbox"/> AMRO AHMED ABD...	Enhanced	Mobile No.	Email	0		784-****-****820-3	182****	Male	01-01-1979
<input checked="" type="checkbox"/> MOUSTAFA HASSA...	Basic	Mobile No.	Email	0		784-****-****649-1	180****	Male	01-01-1990

Previous Transactions →

2

Enter Email

+971 Enter Mobile

Premium : AED 1,520.00

Note: The Premium is for 2 years coverage Policy

ICP Fee : AED 48.00

VAT : AED 78.40

Total Premium : AED 1,646.40

Ewallet Used Amount : AED 0.00


Total Payable : AED 1,646.40

☐ I confirm details are correct

Send Payment Link

Pay Now

The total premium will be calculated as per the chosen plan, and you must confirm the details before proceeding to the payment

 **Pay for Insurance**

Ewallet Balance: 0.00

2

Enter Email

+971 Enter Mobile

Premium : AED 1,520.00

Note :The Premium is for 2 years coverage Policy

ICP Fee : AED 48.00

VAT : AED 78.40

Total Premium : AED 1,646.40

Ewallet Used Amount : AED 0.00


Total Payable : AED 1,646.40

☒ I confirm details are correct

Send Payment Link

Pay Now

After confirming the details, you may proceed to the payment or send a payment link to your email.

 **Pay for Insurance**

Ewallet Balance: 0.00

2

Enter Email

+971 Enter Mobile

Premium : AED 1,520.00

Note :The Premium is for 2 years coverage Policy

ICP Fee : AED 48.00

VAT : AED 78.40

Total Premium : AED 1,646.40

Ewallet Used Amount : AED 0.00

Total Payable : AED 1,646.40

☒ I confirm details are correct

Send Payment Link

Pay Now

Once you press pay now you will have to read to accept the WHI T&C as per the chosen plan to be able to complete the subscription into the WHI.

Terms & Conditions
Download

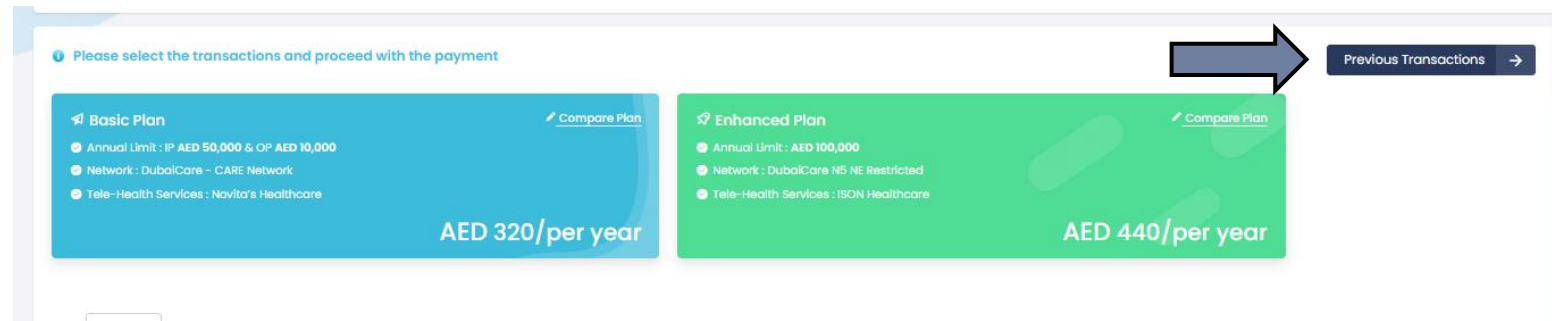


التأمين الصحي للعاملين
WORKERS HEALTH INSURANCE
التأمين الصحي للعاملين
HEALTH INSURANCE - WORKERS HEALTH INSURANCE

Basic Plan – Table of Benefits and Premiums		الباقية الأساسية – جدول المنافع والأسعار	
Insurance Benefits	Insurance Benefits that have been approved without waiting period	المنافع التي تمت الموافقة عليها بدون فترة انتظار	منافع التأمين
Annual upper aggregate claims limit	<ul style="list-style-type: none"> Inpatient - AED 50,000 Outpatient – AED 10,000 	<ul style="list-style-type: none"> المريض الداخليين المقيمين بالمستشفى : 50,000 درهم. المريض الخارجيين: 10,000 درهم. 	الحد الأقصى للمطالبات الإجمالية السنوية
Geographic scope of coverage	<p>Northern Emirates (On customary charges of UAE designated network)</p> <p>In the Emirates that do not have health insurance systems (Sharjah, Ajman, Fujairah, Ras Al Khaimah, Umm Al Quwain)</p>	<p>في الإمارات التي لا تتوفر لديها أنظمة تأمين صحي (الشارقة، عجمان، الفجيرة، رأس الخيمة، أم القيوين).</p> <p>(وفقاً للرؤوس المفعول بها في الشبكة داخل الدولة).</p>	النطاق الجغرافي للتغطية التأمينية
Network	<ul style="list-style-type: none"> Dubai Care - Care Network - Northern Emirates (OP restricted to clinics). Geographic scope of coverage is Northern Emirates. Fees related to the services will be based on the actual costs of the 	<p>(مقتصر على العيادات الخارجية - شبكة كير - دبي كير فقط).</p> <p>نطاق التغطية الجغرافية يشمل: الشارقة، عجمان، الفجيرة، رأس الخيمة، أم القيوين</p> <p>الرؤوس المتعلقة بالخدمات ستستند إلى الأمعاء المعتادة في الشبكة المعتمدة في</p>	الشبكة الطبية

☒ I agree to the Terms & conditions
Decline
Accept

On the option previous transactions, you will be able to view the history of your transactions



You will be able to view the active certificates of insurance and E-cards and download a copy of it
Or to export an excel sheet for all the transactions

The screenshot shows a dashboard interface for managing insurance certificates. At the top, there is a search bar and a user profile icon. The dashboard title is "DASHBOARD". Below the title, there are three tabs: "Active COI" (1), "Credit to Ewallet" (0), and "Payment History" (2). A large arrow points to the "Active COI" tab. Below the tabs, there are two date pickers for "Policy Issued From" (02/12/2024) and "Policy Issued To" (02/01/2025), with "Search" and "Reset" buttons. To the right, there is a button "Export COI Documents" with an arrow pointing to it. Below the date pickers, there is a "Show" dropdown set to "5" and "entries". Below this, there is a table with columns: "WORKER NAME", "COI NUMBER", "PLAN NAME", "CATEGORY", "RECEIPT NO.", and "DOWNLOAD COI". The table contains one entry with a worker name starting with "A", a COI number, "Basic" plan name, "DOMESTIC WORKER" category, and a receipt number. In the "DOWNLOAD COI" column, there are two buttons: "Download" and "E-Card", both with arrows pointing to them. At the bottom right, there are "Previous", "1", and "Next" pagination controls. The text "Showing 1 to 1 of 1 entries" is displayed at the bottom left of the table area.

→

Search...

Employer > Dashboard

← Back

Active COI 1 Credit to Ewallet 0 Payment History 2

Policy Issued From * Policy Issued To *

02/12/2024 02/01/2025 Search Reset

Show 5 entries

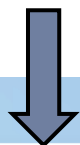
Search COI No. Search

WORKER NAME	COI NUMBER	PLAN NAME	CATEGORY	RECEIPT NO.	DOWNLOAD COI
A [REDACTED]	[REDACTED]	Basic	DOMESTIC WORKER	[REDACTED]	Download E-Card

Showing 1 to 1 of 1 entries

Previous 1 Next

You will be able to view the E-wallet history for those canceled COIs within the 1st year and the credit amount in your E-wallet which you can use for your future purchasing and to withdraw it.



← Back

⊗ Active COI 1 ⊗ Credit to Ewallet 0 ⊗ Payment History 2

Show 5 ▾ entries

Search Receipt No.

Search



POLICY NUMBER

CANCELLED DATE

CANCELLED REASON

REFUND AMOUNT (AED)

No data available in table

Showing 0 to 0 of 0 entries

Previous

Next

You will be able to view your payments history

DASHBOARD

Employer > Dashboard

← Back

☑ Active COI 1

☑ Credit to Ewallet 0

☑ Payment History 2

Payment Date From *

02/12/2024

📅

Payment Date To *

02/01/2025

📅

Payment Status

☐ Success

☐ Failure

☒ All

Search

Reset

📄 Export Excel

Show 5 entries

Search Receipt No. 🔍

MASTER RECEIPT NO.	RECEIPT NO.	PAYMENT AMOUNT	PAYMENT DATE	PAYMENT STATUS	PAYMENT DESCRIPTION	TRANSACTION REF NO
-	-	AED -	📅 02-01-2025	❌ Payment Failed	Payment Cancelled due to payment still in started state	-
				✅ Payment Success	Payment Processed Successfully	

Showing 1 to 2 of 2 entries

Previous

1

Next

After completing the payment, you will receive an SMS with the receipt, and you will receive the policy and E-card over email.

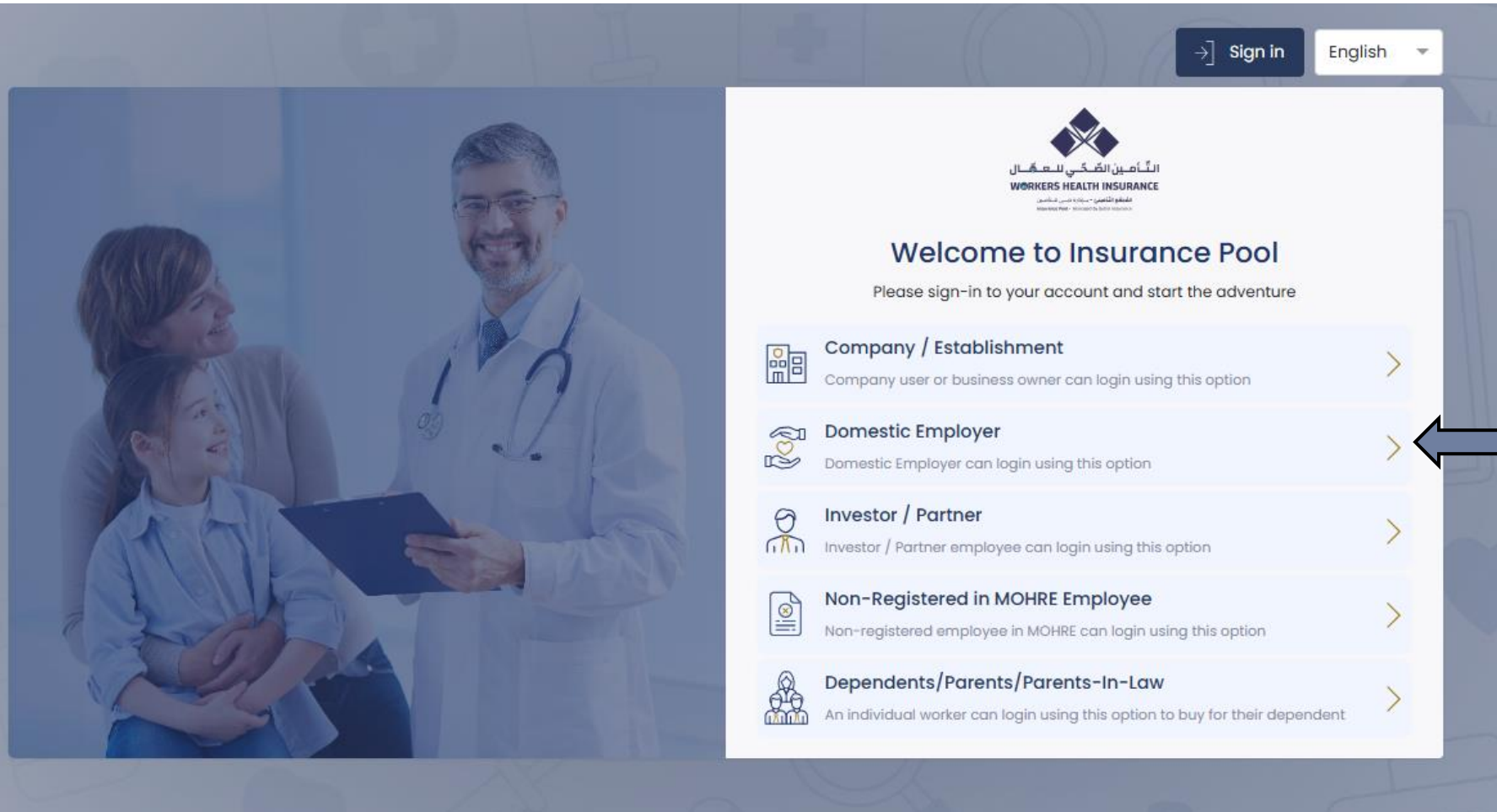


You can always reach us at 800 DUBINS (800 382467)


Email - help@whi.ae

For more information www.whi.ae


Domestic Employer – The option allows you to subscribe for your domestic worker in the WHI



Domestic Employer must enter his EID/UID number



→] Sign in English ▾



Welcome to Insurance Pool

Please sign-in to your account and start the adventure


Employer Unified No or Emirates ID *


←

Sign In

[← Back to login](#)

Enter the OTP and validate it





OTP Verification

We've sent an OTP to your mobile number *****252
and your email address xxk83@hotmail.com.

Type your 4 digit security code

1: 46

[Validate OTP](#)

[Back to login](#)

Once you log in you will be able to view a comparison for the available plans

PICK A PLAN THAT WORKS BEST FOR YOU

Features	Basic Plan	Enhanced Plan
Annual upper aggregate claims limit	<ul style="list-style-type: none">Inpatient - AED 50,000Outpatient - AED 10,000	<ul style="list-style-type: none">Inpatient & Outpatient - AED 100,000
Network	<ul style="list-style-type: none">Dubai Care - Care Network - Northern Emirates / 100 Medical Service Providers (OP restricted to clinics)	<ul style="list-style-type: none">Dubai Care N5 NE Restricted / 384 Medical Service Providers (OP restricted to clinics).
Tele-Health Services	<ul style="list-style-type: none">Provided by Novita's Healthcare (Tel: 800200800)	<ul style="list-style-type: none">Provided by ISON Healthcare (Tel: 8004766)
Premium	<ul style="list-style-type: none">Employee & Dependents / Age 1 - 64 year / AED 320 AnnuallyPartners & Investors/ Age 1 - 64 year / AED 483 AnnuallyParents / Parents-In-Law (With MAF) / 64+ year / The Final Premium subject to underwriting. The premiums provided above exclude Tax.	<ul style="list-style-type: none">Employee & Dependents / Age 1 - 64 year / AED 440 AnnuallyPartners & Investors/ Age 1 - 64 year / AED 700 AnnuallyParents / Parents-In-Law (With MAF) / 64+ year / The Final Premium subject to underwriting. The premiums provided above exclude Tax.

Close

MOBILE NO. EMAIL VISA FILE NUMBER PASSPORT NO. EMIRATES ID UID GENDER DOB NATI

Mobile No. Email VISA File No. EP8283896 784-****-****979-9 221**** Female 11-09-1993 ATHY

Your profile will be showing and the domestic workers registered under your EID/UID will be showing

PAY & PURCHASE POLICY

[Click here to Withdraw your Ewallet balance](#) Ewallet Balance: 0.00

Employer Details

Emirates Id
784-****-****080-3

Employer Mobile No. *

Employer Email *

Please select the transactions and proceed with the payment Previous Transactions →

Basic Plan

- Annual Limit : IP AED 50,000 & OP AED 10,000
- Network : DubalCare - CARE Network
- Tele-Health Services : Novita's Healthcare

AED 320/per year

Enhanced Plan

- Annual Limit : AED 100,000
- Network : DubalCare NS NE Restricted
- Tele-Health Services : ISON Healthcare

AED 440/per year

Show entries

	WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB	NAI
<input checked="" type="checkbox"/>	AYNALEM ROBE A...	Basic	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>	EP8283896	784-****-****979-9	221****	Female	11-09-1993	ATH
<input type="checkbox"/>	LOURE JANE PRA...	Basic	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>	P7715551B	784-****-****739-9	246****	Female	18-06-1995	PHI

Showing 1 to 2 of 2 entries

Ready to pay Active policy Mandatory Details are not available Worker more than 64 years old Invalid Emirate

Premium AED 0.00

Note:The Premium is for 2 years coverage Policy

ICP Fee AED 0.00

VAT Amount AED 0.00

Total Premium AED 0.00

Wallet used Amount AED 0.00

Total Amount AED 0.00

☐ I confirm details are correct

[Send Payment Link](#) [Pay Now](#)

*Payment link will be sent as SMS for the above mobile number and is valid for 1 hour.

You can change the email and mobile number for receiving the notifications from WHI and payment receipts policy and E-card ... etc

PAY & PURCHASE POLICY

[Click here to Withdraw your Ewallet balance](#) Ewallet Balance: 0.00

Employer Details

Emirates Id
784-****-****080-3

Employer Mobile No. *

Employer Email *

Please select the transactions and proceed with the payment

Basic Plan

- Annual Limit : IP AED 50,000 & OP AED 10,000
- Network : DubalCare - CARE Network
- Tele-Health Services : Novita's Healthcare

AED 320/per year

Enhanced Plan

- Annual Limit : AED 100,000
- Network : DubalCare NS NE Restricted
- Tele-Health Services : ISON Healthcare

AED 440/per year

Previous Transactions →

Show entries

	WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB	NAI
<input checked="" type="checkbox"/>	AYNALEM ROBE A...	Basic	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>	EP8283896	784-****-****979-9	221****	Female	11-09-1993	ATH
<input type="checkbox"/>	LOURE JANE PRA...	Basic	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	<input type="text" value="VISA File No."/>	P7715551B	784-****-****739-9	246****	Female	18-06-1995	PHI

Showing 1 to 2 of 2 entries

Previous 1 Next

☐ Ready to pay

☒ Active policy

☐ Mandatory Details are not available

☐ Worker more than 64 years old

☐ Invalid Emirate

Premium AED 0.00

Note: The Premium is for 2 years coverage Policy

ICP Fee AED 0.00

VAT Amount AED 0.00

Total Premium AED 0.00

Wallet used Amount AED 0.00

Total Amount AED 0.00

☐ I confirm details are correct

Send Payment Link

Pay Now

*Payment link will be sent as SMS for the above mobile number and is valid for 1 hour.

To be able to mark a domestic worker to subscribe you must add his visa file number
(make sure the details are correct, so the data got reflect successfully to MOHRE and the ICP)

[→](#)

Search

Please enter VISA file number

PAY & PURCHASE POLICY

[Click here to Withdraw your Ewallet balance](#)

Ewallet Balance: 0.00

Employer Details

Emirates Id
784-****-****080-3

Employer Mobile No. *

Enter Mobile Number

Employer Email *

Enter Email

Please select the transactions and proceed with the payment

Previous Transactions →

Basic Plan

Annual Limit : IP AED 50,000 & OP AED 10,000
Network : DubalCare - CARE Network
Tele-Health Services : Novita's Healthcare

AED 320/per year

Compare Plan

Enhanced Plan

Annual Limit : AED 100,000
Network : DubalCare N5 NE Restricted
Tele-Health Services : ISON Healthcare

AED 440/per year

Compare Plan

Show 5 entries

	WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB	NAT
<input checked="" type="checkbox"/>	AYNALÉM ROBE A...	Basic	Mobile No.	Email	VISA File No.		784-****-****979-9	221****	Female	11-09-1993	ATI
<input type="checkbox"/>	LOURE JANE PRA...	Basic	Mobile No.	Email	VISA File No.		784-****-****739-9	246****	Female	18-06-1995	PHI

Showing 1 to 2 of 2 entries

Previous1Next

PremiumAED 0.00

Note:The Premium is for 2 years coverage Policy

ICP FeeAED 0.00

VAT AmountAED 0.00

Total PremiumAED 0.00

Wallet used AmountAED 0.00

Total AmountAED 0.00

☐ I confirm details are correct

Send Payment Link

Pay Now

*Payment link will be sent as SMS for the above mobile number and is valid for 1 hour.

You can choose the preferred plan to subscribe in.

PAY & PURCHASE POLICY

[Click here to Withdraw your Ewallet balance](#)

Ewallet Balance: 0.00

Employer Details

Emirates Id
784-****-****080-3

Employer Mobile No. *
Enter Mobile Number

Employer Email *
Enter Email

Please select the transactions and proceed with the payment

Basic Plan

Compare Plan

- Annual Limit : IP AED 50,000 & OP AED 10,000
- Network : DubalCare - CARE Network
- Tele-Health Services : Novita's Healthcare

AED 320/per year

Enhanced Plan

Compare Plan

- Annual Limit : AED 100,000
- Network : DubalCare N5 NE Restricted
- Tele-Health Services : ISON Healthcare

AED 440/per year

Previous Transactions →

PremiumAED 640.00

Note:The Premium is for 2 years coverage Policy

ICP FeeAED 24.00

VAT AmountAED 33.20

Total PremiumAED 697.20

Wallet used AmountAED 0.00

Total AmountAED 697.20

☐ I confirm details are correct

Send Payment LinkPay Now

*Payment link will be sent as SMS for the above mobile number and is valid for 1 hour.

Show5entries

WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB	NAT
<input type="checkbox"/> AYNALEM ROBE A...	Basic	Mobile No.	Email	VISA File No.		784-****-****979-9	221****	Female	11-09-1993	ATH
<input checked="" type="checkbox"/> LOURE JANE PRA...	Basic	Mobile No.	Email			784-****-****739-9	246****	Female	18-06-1995	PHIL

Showing 1 to 2 entries

Previous1Next

☐ Ready to pay

☒ Active policy

☐ Mandatory Details are not available

☐ Worker more than 64 years old

☐ Invalid Emirate

↑

You can also add the domestic worker's email and mobile number so a copy of the medical policy and E-card will be shared with the added details.

PAY & PURCHASE POLICY

[Click here to Withdraw your Ewallet balance](#) Ewallet Balance: 0.00

Employer Details

Emirates Id
784-****-****080-3

Employer Mobile No. *

Employer Email *

Please select the transactions and proceed with the payment

Basic Plan

Annual Limit : IP AED 50,000 & OP AED 10,000
Network : DubalCare - CARE Network
Tele-Health Services : Novita's Healthcare

AED 320/per year

Enhanced Plan

Annual Limit : AED 100,000
Network : DubalCare N5 NE Restricted
Tele-Health Services : ISON Healthcare

AED 440/per year

Previous Transactions →

Premium AED 640.00

Note: The Premium is for 2 years coverage Policy

ICP Fee AED 24.00

VAT Amount AED 33.20

Total Premium AED 697.20

Wallet used Amount AED 0.00

Total Amount AED 697.20

☐ I confirm details are correct

*Payment link will be sent as SMS for the above mobile number and is valid for 1 hour.

Show entries

	WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB	NAT
<input type="checkbox"/>	AYNALEM ROBE A...	Basic	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>	VISA File No.		784-****-****979-9	221****	Female	11-09-1993	AT-
<input checked="" type="checkbox"/>	LOURE JANE PRA...	Basic	<input type="text" value="Mobile No."/>	<input type="text" value="Email"/>			784-****-****739-9	246****	Female	18-06-1995	PHI

Showing 1 to 2 of 2 entries

☐ Ready to pay ☒ Active policy ☐ Mandatory Detail not available ☐ Worker more than 64 years old ☐ Invalid Emirate

Previous 1 Next

you must confirm that the details are correct to be able to proceed with the payment
Then press pay now or send a payment link to your email address

The screenshot shows a payment summary with the following items:

Premium	AED 640.00
Note: The Premium is for 2 years coverage Policy	
ICP Fee	AED 24.00
VAT Amount	AED 33.20
Total Premium	AED 697.20
Wallet used Amount	AED 0.00
<hr/>	
Total Amount	AED 697.20

Below the summary, there is a confirmation checkbox labeled "I confirm details are correct" which is checked. To the left of this checkbox, two blue arrows point towards it. Below the checkbox are two buttons: "Send Payment Link" and "Pay Now". A blue arrow points from the "Send Payment Link" button to the "Pay Now" button. At the bottom, a note states: "*Payment link will be sent as SMS for the above mobile number and is valid for 1 hour."

Once you press pay now you will have to read to accept the WHI T&C as per the chosen plan to be able to complete the subscription into the WHI.

Terms & Conditions
Download



التأمين الصحي للعامل
WORKERS HEALTH INSURANCE
التأمين الصحي للعامل
INSURANCE PLAN - MANDATED BY DUBAI GOVERNMENT

Basic Plan – Table of Benefits and Premiums		الباقية الأساسية – جدول المنافع والأسعار	
Insurance Benefits	Insurance Benefits that have been approved without waiting period	المنافع التي تمت الموافقة عليها بدون فترة انتظار	منافع التأمين
Annual upper aggregate claims limit	<ul style="list-style-type: none"> Inpatient - AED 50,000 Outpatient – AED 10,000 	<ul style="list-style-type: none"> المريض الداخليين المقيمين بالمستشفى : 50,000 درهم. المريض الخارجيين: 10,000 درهم. 	الحد الأقصى للمطالبات الإجمالية السنوية
Geographic scope of coverage	<p>Northern Emirates (On customary charges of UAE designated network)</p> <p>In the Emirates that do not have health insurance systems (Sharjah, Ajman, Fujairah, Ras Al Khaimah, Umm Al Quwain)</p>	<p>في الإمارات التي لا تتوفر لديها أنظمة تأمين صحي (الشارقة، عجمان، الفجيرة، رأس الخيمة، أم القيوين).</p> <p>(وفقاً للرؤوس المفعول بها في الشبكة داخل الدولة).</p>	النطاق الجغرافي للتغطية التأمينية
Network	<ul style="list-style-type: none"> Dubai Care - Care Network - Northern Emirates (OP restricted to clinics). Geographic scope of coverage is Northern Emirates. Fees related to the services will be based on the actual costs of the 	<p>(مقتصر على العيادات الخارجية - شبكة كير - دبي كير فقط).</p> <p>نطاق التغطية الجغرافية يشمل: الشارقة، عجمان، الفجيرة، رأس الخيمة، أم القيوين</p> <p>الرؤوس المتعلقة بالخدمات ستستند إلى الأمعاء المعتادة في الشبكة المعتمدة في</p>	الشبكة الطبية

☒ I agree to the Terms & conditions
Decline
Accept

On the option previous transactions, you will be able to view the history of your transactions

PAY & PURCHASE POLICY

[Click here to Withdraw your Ewallet balance](#)

Ewallet Balance: 0.00

Employer Details

Emirates Id
784-****-****080-3

Employer Mobile No. *
Enter Mobile Number

Employer Email *
Enter Email

Please select the transactions and proceed with the payment

Basic Plan

Compare Plan

- Annual Limit : IP AED 50,000 & OP AED 10,000
- Network : DubaiCare - CARE Network
- Tele-Health Services : Novita's Healthcare

AED 320/per year

Enhanced Plan

Compare Plan

- Annual Limit : AED 100,000
- Network : DubaiCare NS NE Restricted
- Tele-Health Services : ISON Healthcare

AED 440/per year

Previous Transactions →

Show 5 entries

	WORKER NAME	PLAN NAME	MOBILE NO.	EMAIL	VISA FILE NUMBER	PASSPORT NO.	EMIRATES ID	UID	GENDER	DOB	NAT
<input type="checkbox"/>	AYNALEM ROBE A...	Basic	Mobile No.	Email	VISA File No.	EP8283896	784-****-****979-9	221****	Female	11-09-1993	AT-
<input checked="" type="checkbox"/>	LOURE JANE PRA...	Basic	Mobile No.	Email	000	P7715551B	784-****-****739-9	246****	Female	18-06-1995	PHI

Showing 1 to 2 of 2 entries

Previous

1

Next

☐ Ready to pay

☒ Active policy

☐ Mandatory Details are not available

☐ Worker more than 64 years old

☐ Invalid Emirate

PremiumAED 640.00

Note:The Premium is for 2 years coverage Policy

ICP FeeAED 24.00

VAT AmountAED 33.20

Total PremiumAED 697.20

Wallet used AmountAED 0.00

Total AmountAED 697.20

☒ I confirm details are correct

Send Payment Link

Pay Now

*Payment link will be sent as SMS for the above mobile number and is valid for 1 hour.

You will be able to view the active certificates of insurance and E-cards and download a copy of it
Or to export an excel sheet for all the transactions

The screenshot shows a dashboard interface for managing insurance certificates. At the top, there is a search bar and a user profile icon. Below the search bar, the dashboard title "DASHBOARD" is displayed, followed by a breadcrumb "Employer > Dashboard". A navigation bar contains three tabs: "Active COI" (highlighted with a blue arrow), "Credit to Ewallet" (0), and "Payment History" (2). Below the tabs, there are two date pickers for "Policy Issued From" (02/12/2024) and "Policy Issued To" (02/01/2025), with "Search" and "Reset" buttons. A "Show 5 entries" dropdown is also present. On the right, there is a "Search COI No." field and an "Export COI Documents" button (highlighted with a blue arrow). The main content area is a table with columns: "WORKER NAME", "COI NUMBER", "PLAN NAME", "CATEGORY", "RECEIPT NO.", and "DOWNLOAD COI". The table contains one entry for a worker named "A" with a "Basic" plan and "DOMESTIC WORKER" category. The "DOWNLOAD COI" column for this entry has two buttons: "Download" (highlighted with a blue arrow) and "E-Card" (highlighted with a blue arrow). At the bottom, there is a pagination bar showing "Showing 1 to 1 of 1 entries" and "Previous 1 Next".

→

Search...

DASHBOARD

Employer > Dashboard

← Back

Active COI 1 Credit to Ewallet 0 Payment History 2

Policy Issued From * 02/12/2024 Policy Issued To * 02/01/2025 Search Reset

Show 5 entries

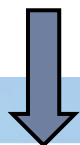
Search COI No. Search

WORKER NAME	COI NUMBER	PLAN NAME	CATEGORY	RECEIPT NO.	DOWNLOAD COI
A		Basic	DOMESTIC WORKER		Download E-Card

Showing 1 to 1 of 1 entries

Previous 1 Next

You will be able to view the E-wallet history for those canceled COIs within the 1st year and the credit amount in your E-wallet which you can use for your future purchasing and to withdraw it.



← Back

☑ Active COI 1 ☑ Credit to Ewallet 0 ☑ Payment History 2

Show 5  entries

Search Receipt No.



POLICY NUMBER

CANCELLED DATE

CANCELLED REASON

REFUND AMOUNT (AED)

No data available in table

Showing 0 to 0 of 0 entries

Previous

Next

You will be able to view your payments history

DASHBOARD

Employer > Dashboard

← Back

☑ Active COI 1

☑ Credit to Ewallet 0

☑ Payment History 2

Payment Date From *

02/12/2024

📅

Payment Date To *

02/01/2025

📅

Payment Status

○ Success

○ Failure

● All

Search

Reset

📄 Export Excel

Show 5 entries

Search Receipt No.

Search

 🔍

MASTER RECEIPT NO.	RECEIPT NO.	PAYMENT AMOUNT	PAYMENT DATE	PAYMENT STATUS	PAYMENT DESCRIPTION	TRANSACTION REF NO
-	-	AED -	📅 02-01-2025	❌ Payment Failed	Payment Cancelled due to payment still in started state	-
				✅ Payment Success	Payment Processed Successfully	

Showing 1 to 2 of 2 entries

Previous

1

Next

On your profile, you will find the option to withdraw the E-wallet balance which allows you to submit the withdrawal requests.

→

Search...

DASHBOARD

Employer > Dashboard

Good Day !
Here's Glimpse of What's Happening in your profile

PAY & PURCHASE POLICY

[Click here to Withdraw your Ewallet balance](#)

Ewallet Balance: 0.00

Employer Details

Emirates Id
784-****-****080-3

Employer Mobile No. *
Enter Mobile Number
Required

Employer Email *
Enter Email
Required



التأمين الصحي للعامل

WORKERS HEALTH INSURANCE

المُجمّع التأميني - بإدارة دبي للتأمين

Insurance Pool - Managed by Dubai Insurance

You can always reach us at 800 DUBINS (800 382467)

Email - help@whi.ae

For more information www.whi.ae